

## Shine4G-X/X2 Configuration Guide

For more info, please download from <http://server.growatt.com>

T +86 755 2747 1942 F +86 755 2747 2131

E [service@ginverter.com](mailto:service@ginverter.com) W [www.growatt.com](http://www.growatt.com)

### Step1. Turn on inverter and check the connection status

After installing the Shine4G-X/X2, turn on the inverter. When install the Shine4G-X/X2 for the first time, the indicate light will flash red. when the communication between server and inverter is established, it will flash blue.

#### Indication of LED status

LED Flashing status	Working status
LED off	Communication abnormal
Red LED flash	Communication with inverter is good and it is connecting to server now
Green LED flash	The communication with inverter is abnormal and the communication with server is good
Blue LED flash	Communication good

### Step2. Download the ShinePhone APP

Scan the QR code below to download ShinePhone, also you can search ShinePhone in Apple Store or Google Play to download the APP.

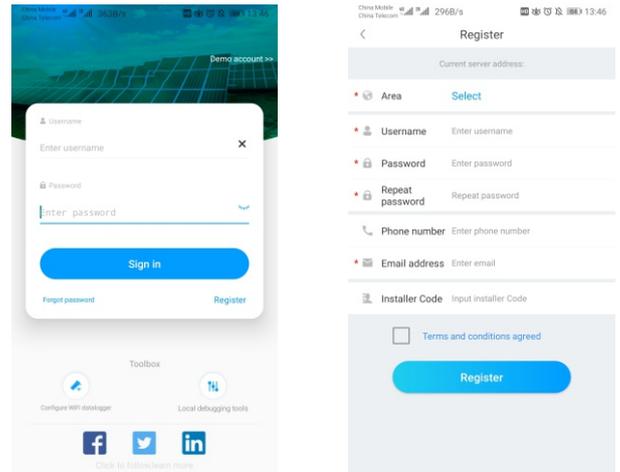
1. Make sure you download the latest version.
2. For further information please visit <http://server.growatt.com>.



【Android&iOS】

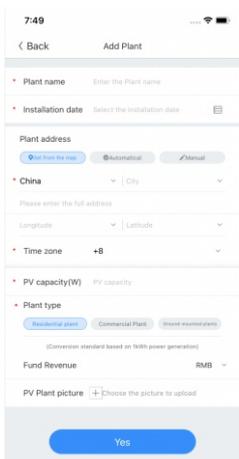
### Step3. Registration

1. First connect the phone to a router with a wireless network
2. Run the Shinephone APP and enter the registration page
3. Fill in the registration information and click to register



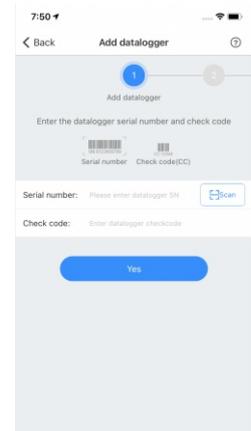
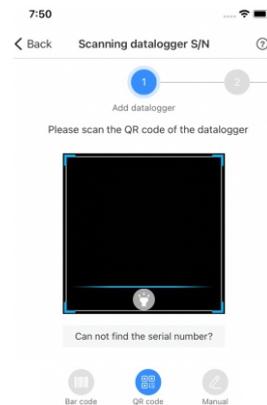
### Step4. Add plant

1. Enter the Add plant page
2. Fill the plant information
3. Click to add the plant



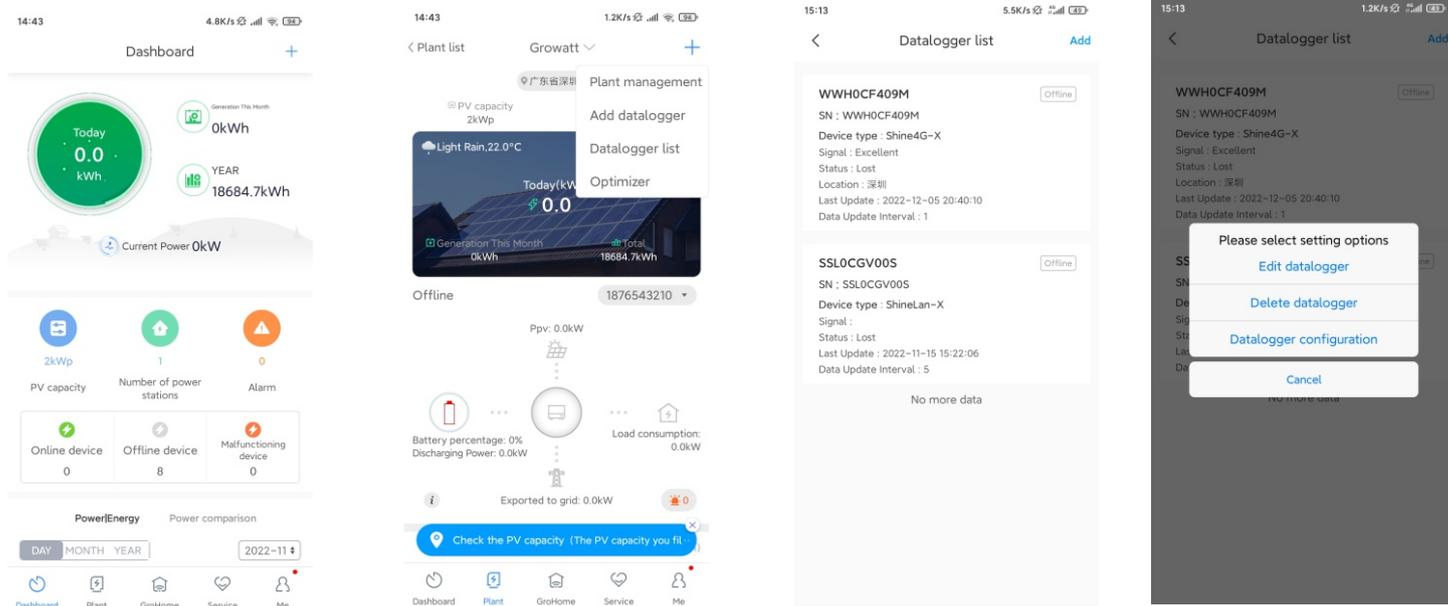
### Step5. Add datalogger

1. On the "Plant" page, click "+" to add datalogger, and the page will jump to add datalogger
2. Scan the serial number or manually enter serial number and verification code
3. Complete the adding



## Step6. Check the status of datalogger

1. Log in your account, enter the my plant page, click the "+" to check the datalogger list
2. Click the "+" to check the datalogger list
3. Edit, configure or delete the datalogger



### Note:

1. After the connection is successful, Shine4G-X/X2 will automatically connect to the server. During the configuration process, the red LED will flash. The blue LED flash indicate that the configuration is successful.
2. If the datalogger need to change the monitoring account, it need to delete the S/N of datalogger on the original account, only in this way can the device be added to another account.

## Appendix I . Troubleshooting

### 1. Indicator Troubleshooting

LED status	Working status	Troubleshooting
Blue LED flash	Communication good	Normal working state
Red LED flash	Communication with inverter is good and it is connecting to server now	If the red LED flash for a long time, please check if the domain name and the port information is right or not
Green LED flash	The communication with inverter is abnormal and the communication with server is good	Please check the connection between inverter and datalogger
Blue LED normally on	Datalogger abnormal	Change another datalogger
Red LED normally on	SIM card arrears or no signal	Check SIM card status
Green LED normally on	Failed to read SIM card	Check if the SIM card loose or damaged
LED off	Communication abnormal	1. Check connection between inverter and datalogger 2. Please check the domain name and the port information